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# Kemper

A UNITRIN BUSINESS



## *How to enter Personal Catastrophe Liability (PCL), Boat, Scheduled Personal Property and Blanket Valuable Items*



# *Right Price Web 6*

## INDEX

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## Starting a Policy Change

Step **1** – recall the policy

Step **2** – start the change

Step **3** – “edit” the appropriate fields/calculate the premium

Step **4** – update the policy

## PERSONAL CATASTROPHE LIABILITY (PCL)

Click the box to add PCL and complete entry

### **PCL AMENDMENTS AK3664 and AK3657**

If a watercraft or dwelling rented to others is counted as an exposure on the PCL, a tip will appear “**Entry for Umbrella Amendment (s) required when issuing a policy**”

Umbrella (PCL) (AK5183) **Tip: Entry for Umbrella Amendment(s) required when issuing a policy.**

\*Limit of Insurance 2,000,000 ▼

\*Territory 3 ▼

\*Number of Autos (including Motorhomes) 1 ▼

\*Owner Occupied Homes 1 ▼

Recreational Vehicles None ▼

Personal Non-Business Employees None ▼

Small Watercraft Under 26 Feet 1 ▼

Large Watercraft 26-40 Feet None ▼

Dwelling Units Rented to Others None ▼

Offices or Studios on Premises None ▼

Uninsured Motorist Coverage None ▼

\*All vehicles on this policy? Yes ▼

Young Drivers (under age 25) None ▼

Umbrella (PCL) Amendment - Dwelling/Apt/Rental (AK3664)

Umbrella (PCL) Amendment - Watercraft (AK3657)

Undo Save

## PERSONAL CATASTROPHE LIABILITY (PCL)

- This means that additional endorsement (s) should be selected so that the watercraft and/or rental property covered by the PCL policy can be described.
- Select **“Umbrella (PCL) Amendment - Dwelling/Apt/Rental (AK3664)”** and/or **“Umbrella (PCL) Amendment - Watercraft (AK3657)”** and enter the address (es) of the rental property and/or the description (s) of the watercraft covered by the PCL.

+ Umbrella (PCL) Amendment - Dwelling/Apt/Rental (AK3664)  
 + Umbrella (PCL) Amendment - Watercraft (AK3657)  
      - Item 1  
         \* Description 2002 BAYLINER S40  
      + Item 2

### PCL “ALL VEHICLES” DROP-DOWN MENU

Default = Yes. If there are more cars on the PCL than on the quote (i.e. a classic car insured elsewhere), change the **“Only Vehicles”** field on the PCL endorsement to **“No”**.

**TIP:** an error message will appear if the number of autos counted on the PCL does not match the number of cars on the quote.

+ Umbrella (PCL) (AK5183)  
     \*Limit of Insurance 2,000,000 ▾  
     \*Territory 3 ▾  
     \*Number of Autos (including Motorhomes) 1 ▾  
     \*Owner Occupied Homes 1 ▾  
     Recreational Vehicles None ▾  
     Personal Non-Business Employees None ▾  
     Small Watercraft Under 26 Feet None ▾  
     Large Watercraft 26-40 Feet None ▾  
     Dwelling Units Rented to Others None ▾  
     Offices or Studios on Premises None ▾  
     Uninsured Motorist Coverage None ▾  
     \*All vehicles on this policy? Yes ▾  
     Young Drivers (under age 25) None ▾  
 + Umbrella (PCL) Amendment - Dwelling/Apt/Rental (AK3664)  
 + Umbrella (PCL) Amendment - Watercraft (AK3657)

Undo
Save

## Boatowners Coverage

**Added by Endorsement to all Homeowners Contract Types whether Package or Monoline Home:**

- ⦿ Homeowners
- ⦿ Renters
- ⦿ Condominium “unit owners”

**Coverage Includes the Following:**

- ⦿ Accidental loss to the boat, attached equipment, portable accessories, the motor and the trailer
  - Does not apply to electronic, photographic or water sports equipment or fishing gear
- ⦿ Liability for injury and property damage resulting from use of the boat or motor
- ⦿ Medical expenses for guests who may be injured while on the boat
- ⦿ Towing costs incurred each time your boat is disabled up to \$250 per occurrence (no deductible applies to this coverage)
  - \* Please refer to state specific Homeowners/Boatowners manuals for complete eligibility requirements

## What's the difference?

Boat type is determined by propulsion type and engine placement.

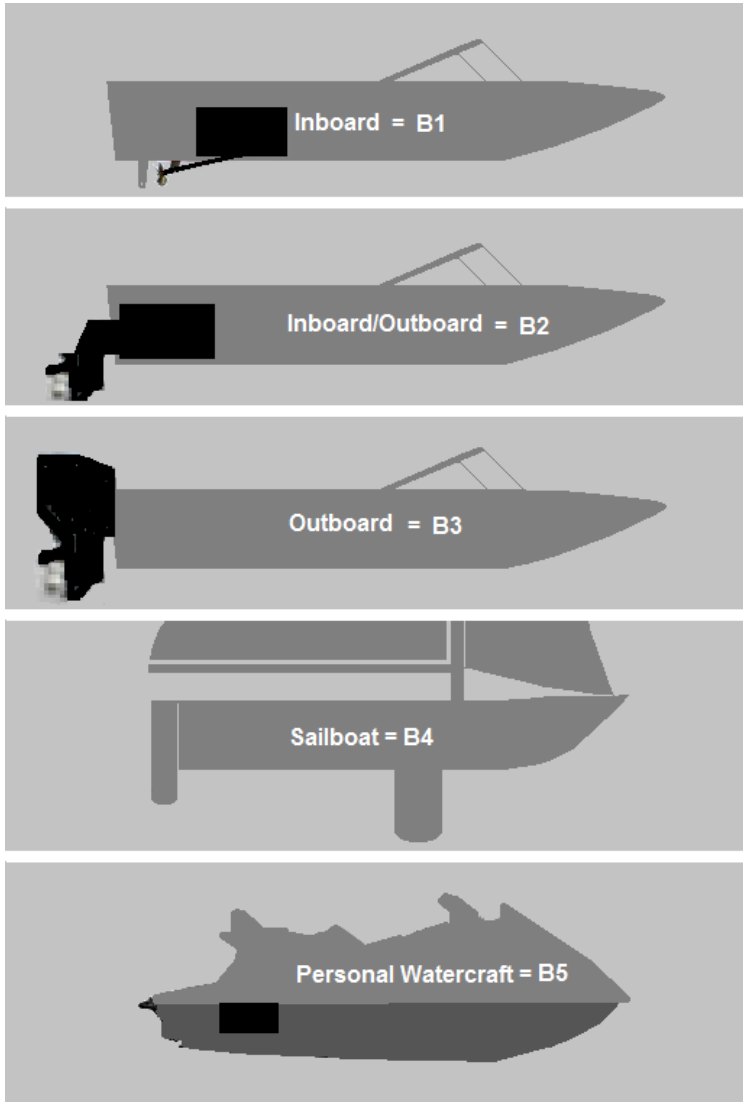
**Inboards** are typically over 18 feet long with the engine mounted amidships with the propeller shaft passing through the bottom of the boat, and a rudder used for steering.

**Inboard/Outboards** are typically between 17 and 40 feet with the engine mounted in the back with an out drive unit that attaches to the transom. The out drive propels and steers the boat.

**Outboard** boats are usually under 40 feet with 1 to 4 outboard motors mounted on the transom. The outboard motor propels and steers the boat. All boats *except* Personal Watercraft can have an additional outboard motor. Outboard motors under 20 HP are hand portable. Larger outboard motors are permanently attached to the transom.

**Sailboats** are boats propelled partly or entirely by sails usually with a single mast.

**Personal Watercraft** are recreational watercraft such as Jet Skis or Wave Runners that the rider sits or stands on, rather than inside of, as in a boat.



## Adding Boat Endorsement to RightPrice Web Quote or Existing Homeowners Policy

### Package Policies/Quotes

- Select the “Home” tab

### Homeowners Policies/Quotes

- Click “Edit” on the Home Policy Coverages section

The screenshot displays the RightPrice web interface. At the top, there are three tabs: 'Auto', 'Home', and 'Blanket Valuables & Schedules'. The 'Home' tab is circled in red. Below the tabs, there are two main sections. The first section is titled 'Step 1 of 4 Property Information' and contains the address '123 Main Street, Spokane, WA 99201'. An 'Edit' button is located to the right of this section. The second section is titled 'Step 2 of 4 Home Policy Coverages' and has an 'Edit' button circled in red. A red arrow points to the 'Home Policy Coverages' section.



# Boat Endorsement

Select Boat Owners

Apply Seamanship Credit, if applicable

Select Physical Damage Deductible

Select check box "Item 1" to begin entry

**TIP: LIABILITY & MEDICAL PAYMENTS are automatically extended from the Homeowners policy when the boat endorsement is added**

Boat Owners (VS1803)

Seamanship Credit

\*Physical Damage Deductible (all watercraft)

Item 1

Territory (state boat kept) - Select State

Enter Physical Damage Limit for BOAT and

Uninsured Boaters Limit

**TIP: physical damage limit for Boat is entered in \$100 increments. Enter zero for liability only**

\*Territory - State Boat Kept

Phy Dmg Limit (\$100 increments, Zero for Liability only)

Uninsured Boaters Limit

\*Type of Watercraft

DE, NY, PA  
CT, DC, FL, GA, MD, ME, NC, NH, SC, VA, VT  
AL, LA, MO, TX  
AZ, IL, IN, IA, MN, OH, OR, SD, WI, WY

## Select Type of Watercraft

B1 - B5 describe boats

Select Model Year, Coastal Extension,  
Make, Serial Number

**The Group Number entry is 1**

(The first boat on the policy is always  
“Group Number 1”)

**The group number for the motor  
and/or trailer is “Group Number 1”**

Any outboard motor or trailer used  
with this boat is entered separately  
with its own value (see next page)

**TIP: If the insured has a second  
boat, that boat would be “Group  
Number 2” and any outboard motor  
or trailer used with the second boat  
is “Group Number 2”**

Item 1	
*Territory - State Boat Kept	AL, LA, MO, TX
Phy Dmg Limit (\$100 increments, Zero for Liability only)	20000
Uninsured Boaters Limit	300,000
*Type of Watercraft	B3 = Outboard
*Model Year Boat/Motor/Trailer (yyyy)	2005
Horsepower/Cubic Centimeters	150
Length in Feet	21
*Coastal Water	No - Freshwater Use Only
*Make and/or Model	BAYLINER
*Serial Number	781645362
*Group Number (boat+motor+trailer)	1
Total Safety Equipment Credit	None
*Territory Extension (Boats > 25 Feet)	No - No Coastal Extension
*Repair/Replace (Boats < 6 yrs)	No
Portable Equipment (increments of \$100)	

## ALL STATES EXCEPT OHIO

Enter boat, outboard motor and  
trailer as separate items with  
separate physical damage limits

Proceed to Item # 2, enter required information for outboard motor (if applicable, including value)

**TIP: The Group Number is 1 as motor is attached to Boat # 1**

Proceed to Item # 3, enter required information for trailer (if applicable, including value). T1 - T5 describe trailers & refers to the type of boat the trailer is used with (i.e. "T1 = Inboard Trailer" - this means the trailer is used with an inboard boat)

T1 = Trailer for Inboard

T2 = Trailer for Inboard/Outboard

T3 = Trailer for Outboard

T4 = Trailer for Sailboat

T5 = Trailer for Personal Watercraft

**TIP: The Group Number is 1 as trailer is used with Boat # 1**

Item 2

\*Territory - State Boat Kept: AL, LA, MO, TX

Phy Dmg Limit (\$100 increments, Zero for Liability only): 5000

Uninsured Boaters Limit: None

\*Type of Watercraft: M1 = Outboard Motor

\*Model Year Boat/Motor/Trailer (yyyy): 2005

Horsepower/Cubic Centimeters: 150

Length in Feet:

\*Coastal Water: No - Freshwater Use Only

\*Make and/or Model: EVINRUDE

\*Serial Number: 8957634567

\*Group Number (boat+motor+trailer): 1

Total Safety Equipment Credit: None

\*Territory Extension (Boats > 25 Feet): No - No Coastal Extension

\*Repair/Replace (Boats < 6 yrs): No

Item 3

\*Territory - State Boat Kept: AL, LA, MO, TX

Phy Dmg Limit (\$100 increments, Zero for Liability only): 3000

Uninsured Boaters Limit: None

\*Type of Watercraft: T3 = Outboard Trailer

\*Model Year Boat/Motor/Trailer (yyyy): 2005

Horsepower/Cubic Centimeters:

Length in Feet:

\*Coastal Water: No - Freshwater Use Only

\*Make and/or Model: 2005

\*Serial Number: HJ8734C98L365128

\*Group Number (boat+motor+trailer): 1

Total Safety Equipment Credit: None

\*Territory Extension (Boats > 25 Feet): No - No Coastal Extension

\*Repair/Replace (Boats < 6 yrs): No

Portable Equipment (increments of \$100):

# OHIO BOAT ENTRY

Enter boat, outboard motor, and trailer as separate items but enter the total physical damage limit for all members of the group under the boat. (boat + motor + trailer) Enter "1" in the physical damage field for motor and/or trailer. Declarations page indicates "included" to show motor and/or trailer coverage is included in the premium

Item 1

\*Territory - State Boat Kept CA, ID, WA

Phy Dmg Limit (\$100 increments, Zero for Liability only) 28000

Uninsured Boaters Limit 300,000

\*Type of Watercraft B3 = Outboard

\*Model Year Boat/Motor/Trailer (yyyy) 2005

Horsepower/Cubic Centimeters 150

Length in Feet 21

\*Coastal Water No - Freshwater Use Only

\*Make and/or Model BAYLINER

\*Serial Number 781645362

\*Group Number (boat+motor+trailer) 1

Total Safety Equipment Credit None

\*Territory Extension (Boats > 25 Feet) No - No Coastal Extension

\*Repair/Replace (Boats < 6 yrs) No

Portable Equipment (increments of \$100)

Item 2

\*Territory - State Boat Kept CA, ID, WA

Phy Dmg Limit (\$100 increments, Zero for Liability only) 1

Uninsured Boaters Limit None

\*Type of Watercraft M1 = Outboard Motor

\*Model Year Boat/Motor/Trailer (yyyy) 2005

Horsepower/Cubic Centimeters 150

Length in Feet

\*Coastal Water No - Freshwater Use Only

\*Make and/or Model EVINRUDE

\*Serial Number 8957634567

\*Group Number (boat+motor+trailer) 1

Item 3

\*Territory - State Boat Kept CA, ID, WA

Phy Dmg Limit (\$100 increments, Zero for Liability only) 1

Uninsured Boaters Limit None

\*Type of Watercraft T3 = Outboard Trailer

\*Model Year Boat/Motor/Trailer (yyyy) 2005

Horsepower/Cubic Centimeters

Length in Feet

\*Coastal Water No - Freshwater Use Only

\*Make and/or Model 2005

\*Serial Number HJ8734C98L365128

\*Group Number (boat+motor+trailer) 1

## Adding Additional Insured

1. Select Boat Owners Addl Named Insured
2. Select Item 1
3. Enter additional insured information
4. Repeat steps 2 & 3 as needed

<input checked="" type="checkbox"/> <input type="checkbox"/> Boat Owners (VS1803)	
<input checked="" type="checkbox"/> <input type="checkbox"/> Boat Owners Addl Named Insured (VK735)	
<input checked="" type="checkbox"/> <input type="checkbox"/> Item 1	
*Additional Insured Name 1	<input type="text"/>
Additional Insured Name 2	<input type="text"/>
*Address	<input type="text"/>
*City	<input type="text"/>
*State	<input type="text"/>
*Zip	<input type="text"/>

# Adding Loss Payee

1. Select Lender Loss Payee
2. Select Item 1
3. Enter Loss Payee information
4. Repeat steps 2 & 3 as needed

<input checked="" type="checkbox"/> <input type="checkbox"/> Lender Loss Payee (VS1804)	
<input checked="" type="checkbox"/> <input type="checkbox"/> Item 1	
*Name	<input type="text"/>
Name/Address	<input type="text"/>
*Address	<input type="text"/>
*City	<input type="text"/>
*State	<input type="text"/>
*Zip	<input type="text"/>
*Description	<input type="text"/>

<b>BOAT DISCOUNTS AND SURCHARGES</b>	<b>%</b>	<b>How to Apply</b>	<b>Applies to</b>
Safety Equipment Credit <ul style="list-style-type: none"> <li>• Built in CO-2 Fire Extinguishing system</li> <li>• Radar Equipment</li> <li>• VHF Ship to Shore Radio Telephone (not CB)</li> <li>• Loran or GPS</li> <li>• Vapor Detector System</li> <li>• Depth Finder</li> <li>• Outdrive Lock and Outboard Motor Transom Lock</li> <li>• Diesel Powered Sailboat and Diesel Powered Powerboat</li> </ul>	2-25% 5% 5% 5% 5% 2% 2% 2% 10%	Enter the specific amount of credit in the Total Safety Equipment Credit field	Boat only
Seamanship Credit <ul style="list-style-type: none"> <li>• Name Insured has completed a safety course (Basic Piloting Course, Advance Piloting Course, Seamanship Course, Basic Seamanship Course)</li> <li>• Named Insured is an active member of Power Squadron or Coast Guard Auxiliary</li> </ul>	5% 10%	Select the appropriate credit from the "Seamanship Credit" Box	All except Uninsured Boaters
Coastal Water Surcharge -applies to ocean going boats	25%	Select "Yes" for Coastal Water?	Boat only
Territory Extension - Extends operating area to 50 miles off shore	10%	Select "Yes" for "Territory Extension" Field	Boat only
Older Boat Surcharge - for boats over 5 years old	Varies	Automatic	All
<b>BOAT OPTIONAL COVERAGE</b>	<b>Cost</b>	<b>How to Apply</b>	<b>What it Covers</b>
Liability and Med Pay limits follow Home Limits	Varies	Automatic with Boat	
Uninsured Boaters (limits from \$10,000 to \$500,000)	\$15 to \$100	Select Uninsured boaters limit	Like UM for Boat
Portable equipment	\$3 per \$100	Enter amount of port. Equip.	Life Jackets, etc.
Repair and Replacement Coverage (Boats < 5 years old)	+15%	Select "Yes" for Repair/Replace	RC on boat (new boats only). See Manual.

# BOAT – Optional Coverage

## REPAIR/REPLACE

\*Repair/Replace (Boats < 6 yrs)

- This endorsement can only be added to brand new boats
- This coverage is available only for previously untitled boats, purchased or leased new (current and immediate prior model year).
- Coverage must be added within 45 days of purchase or lease of a new boat for existing policyholders.
- For new policyholders, the coverage must be written within 1 year of purchase or lease of a previously untitled boat.
- Endorsement will roll off after 5 years
- See state-specific manual for details

## PORTABLE EQUIPMENT

- Limited coverage is automatically provided up to \$500 and can be increased for an additional premium. However, the following items are NOT covered under portable equipment:
  - Fishing gear
  - Electronic, photographic or water sports equipment

In most states, coverage for electronic equipment and photographic equipment may be purchased under the Blanket Valuable Items Coverage or the Scheduled Personal Property Coverage.





## Blanket Valuable Items & Scheduled Personal Property

**TIP - SAVE TIME** by utilizing **Blanket Valuable Items (BVI)** in lieu of or in addition to **SPP!**

Rather than itemizing by specific description and associated value (SPP) ... enter the total amount of coverage for each category. Keep in mind per item and associated aggregate limitations.

Blanket Valuable Items				Undo	Save
Jewelry	\$	<input type="text" value="1000"/>	Furs	\$	<input type="text"/>
Golf Equipment	\$	<input type="text"/>	Guns	\$	<input type="text"/>
Silverware	\$	<input type="text"/>	Cameras	\$	<input type="text"/>
Fine Arts	\$	<input type="text"/>	Fragile Articles	\$	<input type="text"/>
Musical Instruments	\$	<input type="text"/>	All Classes Except Guns	\$	<input type="text"/>

### Adding scheduled personal property to an existing schedule

- Access policy; enter change effective date and click “**Start Policy Change**”
- Click “**Blanket Valuables & Schedules**” tab
- Click on “**Scheduled Personal Property**” or “**Edit**”

Auto   Home   Blanket Valuables & Schedules		
<b>Scheduled Personal Property</b>		
X Agreed Value Coverage		
	<b>Total Items</b>	<b>Total Amount</b>
Cameras	2	\$1000
Jewelry Items less than \$25000	5	\$18000
Fine Art Items from \$25000 to \$49999	1	\$26000

## Scheduled Personal Property

If the class already exists (i.e. there are existing scheduled items)  
Click the plus sign (+) next to the class so that additional items can be added

The number of existing items in class will display (in this example, there are 2 scheduled items in the class). Click "Add Item" to add more.

**Class Details**

- + Fine Art Items less than \$25000 (Breakage Coverage)
- + Jewelry Items from \$25000 to \$49999
- + **Jewelry Items less than \$25000**

**Jewelry Items less than \$25000** [Remove Class](#)

\*# of Items: 2 [Add Item](#) \*Total Value of All Items: 35000

**Item 1** [Remove Item](#)

\*Item Amount: \*\$ 15000 Appraisal Date: 08 / 01 / 2006

Serial Number: Photo on File:

\*Description: LDS 18K YG DIA RING WW1.5CT PRONG SET RD BRIL CUT DIA, VS2, COLOR H

**Item 2** [Remove Item](#)

\*Item Amount: \*\$ 20000 Appraisal Date: 01 / 15 / 2007

Serial Number: Photo on File:

\*Description: LDS 14K W/G BRACELET WW30 CHANNEL-SET DIAS, .20CT EACH, VS1, COLOR G

## Scheduled Personal Property

- The system adds **Item 3** and shows 3 scheduled items. Enter **Item Amount** and **Description** (required) for **Item 3**.
- Select qualifiers (if any) from drop-down menu, enter Appraisal Date (required on items valued \$25,000 or greater) and serial number (if applicable).
- Repeat Step above until all new items have been added to the class
- Click **“Save”** then **“Calculate Premium”** to rate

<input type="checkbox"/> Jewelry Items less than \$25000 <span style="float: right;"><a href="#">Remove Class</a></span>	
*# of Items	<input type="text" value="3"/> <a href="#">Add Item</a> <span style="float: right;">*Total Value of All Items <input type="text" value="35000"/></span>
<b>Item 1</b>	<div style="display: flex; justify-content: space-between;"> <div> <input type="text" value="None"/> <input type="button" value="v"/> </div> <div style="text-align: right;"><a href="#">Remove Item</a></div> </div>
*Item Amount	*\$ <input type="text" value="15000"/> <span style="float: right;">Appraisal Date <input type="text" value="08"/> <input type="text" value="01"/></span>
Serial Number	<input type="text"/> <span style="float: right;">Photo on File <input type="checkbox"/></span>
*Description	<input type="text" value="LDS 18K YG DIA RING WW1.5CT PRONG SET RD BRIL CUT DIA, VS2, COLOR H"/>
<b>Item 2</b>	<div style="display: flex; justify-content: space-between;"> <div> <input type="text" value="None"/> <input type="button" value="v"/> </div> <div style="text-align: right;"><a href="#">Remove Item</a></div> </div>
*Item Amount	*\$ <input type="text" value="20000"/> <span style="float: right;">Appraisal Date <input type="text" value="01"/> <input type="text" value="15"/></span>
Serial Number	<input type="text"/> <span style="float: right;">Photo on File <input type="checkbox"/></span>
*Description	<input type="text" value="LDS 14K W/G BRACELET WW30 CHANNEL-SET DIAS, .20CT EACH, VS1, COLOR G ."/>
<b>Item 3</b>	<div style="display: flex; justify-content: space-between;"> <div> <input type="text" value="None"/> <input type="button" value="v"/> </div> <div style="text-align: right;"><a href="#">Remove Item</a></div> </div>
*Item Amount	*\$ <input type="text"/> <span style="float: right;">Appraisal Date <input type="text"/> <input type="text"/></span>
Serial Number	<input type="text"/> <span style="float: right;">Photo on File <input type="checkbox"/></span>
*Description	<input type="text"/>

## Scheduled Personal Property

If the class does not already exist (i.e. there are not any existing items scheduled in the class):  
 Select new class from drop-down Menu.

Select Qualifier (s) if any, enter total value of item (s) in that class, and # of items, and click "Add Class"

New "class" will appear in Class Details section; click "Itemize"

**TIP: Cannot include special characters within description ("quotations", ampersand (&) and \$ signs as examples). Description is limited to 201 characters.**

**\*Class**

Jewelry Items less than \$25000

Select  
 Cameras  
 Coins  
 Electronic Equipment  
 Fine Art Items less than \$25000  
 Fine Art Items from \$25000 to \$49999  
 Fine Art Items from \$50000 to \$74999  
 Fine Art Items from \$75000 to \$99999  
 Furs  
 Golf Equipment  
 Guns  
 Jewelry Items less than \$25000  
 Jewelry Items from \$25000 to \$49999

**Qualifier(s)**

None  
 None  
 Melee  
 Safe Credit  
 Melee, Safe Credit  
 Vault Credit

**\*Total Value** 5000

**\*# of Items** 2

[Add Class](#)

**Item 1**

\*Item Amount \$ 2500

Serial Number 897688

\*Description Sapphire and Diamond Ring containing 1 oval cut Sapphire .50 cts. and 12 diamonds total weight .75 cts.

Appraisal Date

Photo on File

**Item 2**

\*Item Amount \$ 2500

Serial Number 678923

\*Description 14 kt y/g and diamond necklace

# What are coverage qualifiers?

- Coverage qualifiers are additional coverage/credits that can be added to the scheduled class; however they are not mandatory.

The qualifiers and descriptions are listed below:

- Breakage – available on fine arts
- Broad Form Pair/Set – available on jewelry - For an additional premium, we agree to pay you, in case of loss to a pair or set, the full amount of the set as shown in the schedule - in accordance with the defined Loss Settlement - and you agree to surrender the remaining article or articles of the set to us.
- Melee- an array of stones (3 or more) used to compliment a larger primary stone in a jewelry setting.
- Safe Credit - items are kept in a safe permanently attached to residence premises - available on coins, jewelry, stamps.
- Vault Credit - items are kept in a bank vault when not worn-available on jewelry.



Qualifier(s)
None
None
Melee
Safe Credit
Melee, Safe Credit
Vault Credit
Melee, Vault Credit
Broad Form Pair & Set
Broad Form Pair & Set, Melee
Broad Form Pair & Set, Safe Credit
Broad Form Pair & Set, Melee, Safe Credit
Broad Form Pair & Set, Vault Credit
Broad Form Pair & Set, Melee, Vault Credit

## Electronic Processing Requests

Some processing requests cannot be performed within RightPrice Web.

In these instances, an electronic processing request screen will appear. The request screen displayed will vary depending upon the type of change requested and may include a link to a change form.

Complete the following:

- name
- e-mail address
- contact phone number and include any additional comments

Click the link to open the appropriate Change Form

**Alert 407:** One side of package policy has a Credit for Existing Coverage. This request must be processed by our processing unit. To request policy changes, please complete the Change Form and click Submit Request to email the change form to the processing unit.

**Policy Processing Request**

Name	<input type="text"/>	Contact Phone	<input type="text"/> - <input type="text"/> - <input type="text"/>
E-mail	<input type="text"/>		

**Policy Information**

Policy #	RB 857709	Change Effective Date	<input type="text"/> /24/2009	<a href="#">Open Auto Change Form</a>
		Type of Request	CEC on policy	<a href="#">Open Home Change Form</a>

Comments:

## Electronic Processing Requests

Complete the change form;  
click the link “Close Change  
Form” and “Submit Request”

Your request will be  
forwarded to our processing  
unit for handling

**Kemper** PERSONAL POLICY CHANGE REQUEST (EXCEPT AUTO)  
a UNITED BUSINESS GROUP COMPANY

DATE (MM/DD/YYYY) 04/16/2009

[Close Change Form](#)

*AGENCY	<input type="text"/>	*PHONE	<input type="text"/>	*POLICY TYPE	<input type="checkbox"/> HOMEOWNER	<input type="checkbox"/> WATERCRAFT
*CODE:	<input type="text"/>	FAX	<input type="text"/>	<input type="checkbox"/> INLAND MARINE	<input type="checkbox"/> UMBRELLA	
AGENCY CUSTOMER ID	<input type="text"/>	SUBCODE	<input type="text"/>	COMPANY	<input type="text"/>	NAIC CODE <input type="text"/>
NAMED INSURED:				ATTENTION	<input type="text"/>	
INSURED'S NAME AND MAILING ADDRESS(Inc ZIP+4), IF CHANGED				*POL#	<input type="text"/>	
<input type="text"/>				ACCT#:	<input type="text"/>	
				*EFFECTIVE DATE OF CHANGE	INCEPTION DATE OF POLICY	EXPIRATION DATE
				<input type="text"/>	<input type="text"/>	<input type="text"/>
				(MM/DD/YYYY)	(MM/DD/YYYY)	(MM/DD/YYYY)
				<input type="checkbox"/> BILL MORTGAGEE		
				<input type="checkbox"/> BILL APPLICANT		
				<input type="checkbox"/> OTHER	<input type="text"/>	

**Submit Request**

Each request has a tracking  
number

Please allow 5 business days for  
processing!

To check status beyond 5  
business days, please contact:  
866-675-3345 Option # 3

Your request has been submitted to the policy service center for processing. The tracking number can be used for reference if you have any questions or need additional assistance with this request. Please allow 5 business days for processing. Thank you.

Your tracking number is UG374329-OSCR-579540 ←

# Right Price Web 6

## Errors

- When the system encounters an unexpected error, a critical error processing request will automatically be generated

### Critical Error

The system encountered an unexpected error and was unable to complete your request. The quote has been locked to prevent further errors. Please contact the Kemper System Support for assistance at 1-866-675-3345 (Option 2).

[Return to Main Menu](#)

Reference Number -HELP-456280



- The quote will be locked and Kemper Systems Support must be contacted
- Call 1-866-675-3345, option 2 to unlock the quote or policy





## Agency Manuals

- **How To Access** - select “Manuals” OR select “Manuals” from **POLICY PROCESSING** link on main menu of [www.agentinside.com](http://www.agentinside.com))



- Select a state
- Select an underwriting manual
- Contains:
  - Underwriting information
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# ***Right Price Web 6***

## **Training**

- View & sign up for training by selecting “**Live Training Schedule**” from the “**Training**” menu on [www.agentinside.com](http://www.agentinside.com) or contact the trainer for your state.

<b>STATE</b>	<b>TRAINER</b>	<b>EMAIL</b>	<b>PHONE</b>
AL, CT, GA, ME, MD, NH, NY, NC, KY, PA, SC, TN, VT, VA	Sandy Taylor	<a href="mailto:staylor@ekemper.com">staylor@ekemper.com</a>	904-245-5658
AR, IA, IL, IN, KS, LA, MS, MN, MO, OH, OK, SD, TX, WI	Kelly Smith	<a href="mailto:kesmith@ekemper.com">kesmith@ekemper.com</a>	425-673-1759
AZ, CA, CO, ID, MT, NM, OR, UT, WA, WY	Lisa Wren	<a href="mailto:lwren@ekemper.com">lwren@ekemper.com</a>	509-747-6981

## **Kemper Systems Support**

866-675-3345, option #2

